

Community healthcare professionals delivering home-based care face unique safety challenges working independently in unpredictable environments. Manual welfare checks create administrative burden whilst failing to provide real-time visibility of staff wellbeing, vehicle safety, and visit status.

#### Why Signs of Life Worker Safety

- Proactive safety monitoring: Automated welfare checks with configurable escalation protocols ensure staff safety without administrative overhead.
- Seamless workflow integration: Mobile application integrates with existing care management systems for streamlined reporting and compliance.
- Comprehensive device ecosystem:
  Flexible hardware options from
  wearables to vehicle trackers meeting
  diverse safety requirements.

#### How it works

- Detect: IoT sensors and mobile devices capture location, movement, and safety data.
- Analyse: Al-powered platform identifies risk patterns, triggers automated welfare checks, and manages escalation protocols based on configurable rules.
- Respond: Care coordinators receive real-time alerts via dashboard and mobile apps, enabling quick intervention.

# **Getting started with Ericom**

- Assess current safety procedures and design tailored monitoring framework.
- 2 Deploy devices and configure automated welfare check protocols.
- 3 Train staff on mobile app usage and provide ongoing safety consultation.



# **Technology options**

**Smart watches and pendants** - Wearable devices with SOS buttons, fall detection, and two-way communication for immediate assistance when needed.

**Vehicle tracking systems** - Real-time location monitoring with driver behaviour analytics, maintenance alerts, and automated journey logging for pool vehicles.

**Lone worker apps** - Mobile application providing duress alarms, timer-based check-ins, and GPS tracking using existing smartphones.

**Environmental sensors** - Bluetooth beacons and IoT sensors detecting presence, movement, and environmental hazards in high-risk locations.

**Satellite communicators** - Coverage in remote areas beyond cellular networks, ensuring safety monitoring for rural and isolated workers.

**Monitoring centre** - Professional monitoring services with clinical triage and emergency response coordination. Trained operators verify incidents, dispatch resources, and maintain communication until staff are safe.

### DIGITALWORKFLOWS

Transform timesheets, vehicle checks, and visit notes into digital workflows. Automated data capture eliminates administrative burden whilst ensuring compliance and accurate billing. Real-time synchronisation enables instant visibility and comprehensive audit trails.

# **ABOUTUS**

Ericom is a leading Australian provider of smart healthcare solutions. Through our Signs of Life ecosystem, we combine IoT technology with clinical expertise to enhance safety and efficiency for healthcare teams delivering community care.

#### **FLEETSAFETY**

Monitor fleet vehicles and private cars used for home visits. Track location, vehicle health, and travel times whilst eliminating manual mileage logs and ensuring driver safety. Advanced telematics provide driver behaviour analytics and instant incident notifications.

#### **NEXTSTEPS**

Request a demo to see how Signs of Life Remote Worker Safety can protect your healthcare teams. Our experts will design a tailored safety solution aligned with your duty of care obligations and operational requirements.



Signs of Life Remote Worker Safety applications, including:

- Community nursing teams
- Allied health professionals
- NDIS service providers
- Hospital-in-the-Home staff
- Mental health outreach workers
- Aged care home visitors
- Palliative care teams
- Rural and remote clinicians
- Emergency response personnel
- Social and welfare workers

Let us show you how.

