Managed Microsoft Intune

Secure, simplify, and scale endpoint management

Managing laptops, mobiles and apps across hybrid workplaces is complex and risky. Fragmented tools and inconsistent policies raise costs and exposure. Managed Microsoft Intune centralises cloud control, automates provisioning and patching, and enforces zero-trust compliance so your workforce stays productive and secure everywhere.

Why Managed Microsoft Intune

- **Faster, zero-touch onboarding:** Ship devices direct to users; apps, settings and security apply automatically with Autopilot, cutting setup time and IT effort.
- **Stronger security and compliance:** Conditional access, encryption, and update policies keep endpoints healthy, reducing risk and satisfying Essential Eight and ISO controls.
- **One console, lower costs:** Manage Windows, macOS, iOS and Android in one place; standardise builds, automate patching, tickets and downtime.

How it works

01 **Enrol:** Register devices via Autopilot, Apple DEP, or Android Zero-Touch; apply policies, apps, and configurations automatically.

02 **Protect:** Enforce compliance and Conditional Access; integrate Microsoft Defender signals to isolate, remediate, and restore.

03 **Optimise:** Monitor health and experience with Endpoint analytics; patch, update, and continually fine-tune policies to meet changing needs.

Getting started with Ericom

1. Assess your risks, devices, and policies to design a target operating model for modern management.
2. Use Intune, Autopilot and baselines to migrate devices in waves with minimal disruption.
3. Train your team and support them with run books and managed services.

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Innovative features

Zero-touch provisioning - Windows Autopilot, Apple Business Manager and Android Zero-Touch enrolment auto-configures devices with profiles, apps and compliance—no imaging or manual builds, perfect for remote and distributed teams.

Unified policy management - Define and enforce security baselines, encryption, password, firewall and update policies across Windows, macOS, iOS and Android, with role-based access controls and audit trails for governance and compliance reporting.

Application lifecycle control - Package, deploy and update Microsoft 365 and line-of-business apps; manage app assignments, dependencies and versioning; protect data with App Protection Policies and conditional launch requirements.

Compliance and access control - Continuously assess device health and compliance; automatically quarantine or remediate risky endpoints and gate access to resources using Azure AD Conditional Access and Defender risk signals.

Endpoint analytics and support - Track startup, sign-in and app performance; detect anomalies; push fixes and updates at scale. Integrate with service desk workflows to reduce tickets and improve digital employee experience.

RAPIDONBOARDING

Need to deploy laptops to remote staff fast. Ericom uses Intune and Autopilot to deliver zero-touch provisioning, preloaded apps and secure configuration, so users are productive within minutes, not days.

DATAPROTECTION

Need to protect data on BYO mobiles. Ericom applies Intune App Protection and Conditional Access to secure corporate apps and stop data leakage—without enrolling or inspecting employees' personal content.

ABOUTUS

Ericom is a leading Australian provider of smart, secure end-user computing and managed services. We combine Microsoft cloud expertise with proven delivery to help organisations modernise device management, strengthen security and improve employee experience.

NEXTSTEPS

Request a demo and discover how Ericom Managed Microsoft Intune can accelerate onboarding, reduce risk and lower operational cost. Our specialists will design a tailored roadmap aligned to your goals. Let us show you how.

Managed Microsoft Intune can be integrated across industries, including:

- Government
- Healthcare
- Professional services
- Retail
- Education
- Financial services
- Construction
- Not-for-profit
- Utilities

Let us show you how.

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