

CivicSecure

Protecting communities with advanced cybersecurity solutions



CivicSecure, part of CivicTransform, provides tailored cybersecurity for Australian councils. It addresses unique challenges, protects data, ensures compliance, and builds trust securely. Offering real-time detection, automated response, and compliance tools, it helps councils secure infrastructure and serve communities.

Why CivicSecure?

- ✓ **Real-time threat detection**
Instantly identifies suspicious activity across network, endpoint and cloud environments, giving your IT team visibility into risks.
- ✓ **Automated incident response**
Pre-configured playbooks trigger containment actions and notify stakeholders the moment a breach is detected, minimising downtime and service impact.
- ✓ **Compliance assurance**
Built-in templates and automated reporting simplify adherence to Essential Eight strategies, data-sovereignty requirements and other regulatory frameworks.

How it works

- 01 Detect:** Sensors watch your network, endpoints and cloud—streaming high-fidelity security alerts to CivicSecure in real time.
- 02 Analyse:** AI analytics correlate events with Essential Eight policies, prioritise critical threats and send instant, actionable alerts.
- 03 Respond:** Unified command tools launch playbooks, coordinate IT and third-party teams and automate post-incident recovery workflows.

Getting started with Ericom

- 1 Assess your current cybersecurity posture and Essential Eight maturity gaps.
- 2 Deploy CivicSecure agents, network sensors and secure integration with council IT systems.
- 3 Train your IT staff and stakeholders, and provide ongoing monitoring, tuning and support.



Innovative features

Live threat dashboard Centralised, customisable dashboard displaying real-time risk scores, open incidents and service-level KPIs.

AI-powered correlation Machine-learning models link disparate events to surface complex attack patterns before they escalate.

Automated response playbooks Pre-defined workflows execute containment, eradication and recovery steps with a single click.

Council-specific compliance templates Out-of-the-box reporting for Essential Eight, ISO 27001 and state government standards.

Secure integration APIs Open-standard APIs connect CivicSecure to SIEM, IAM, SCADA and emergency-services platforms.

PROTECT DATA

Councils must defend sensitive personal and operational information from ransomware, phishing and supply-chain attacks. CivicSecure's real-time detection and automated response minimise risk, preserving public trust and service continuity.

ABOUT US

Ericom is a leading provider of cybersecurity and IoT solutions purpose-built for Local Government. We combine deep security expertise with council-focused best practices to protect community trust, streamline compliance and strengthen operational resilience.

ENSURE COMPLIANCE

Local governments require continual alignment with Essential Eight, Privacy Act and state policies. CivicSecure automates evidence collection, reporting and audit trails so you can demonstrate compliance with minimal effort.

NEXT STEPS

Request a CivicSecure demo today to discover how it can help your council safeguard critical systems and citizen data. Our experts will work with you to design a tailored cybersecurity framework aligned to your strategic priorities.



CivicSecure can be integrated across diverse council systems, including:

- Network firewalls and SIEM platforms
- Cloud infrastructure (Azure, AWS)
- Identity & access management systems
- CCTV and operational-technology networks
- Emergency services communication platforms
- Records management and compliance databases
- IoT sensor networks for critical infrastructure

Let us show you how.

ERICOM